

ABSTRACT

According to the invention, a list of question words is presented to the user. The user then selects a question word and transmits the selection to the system. The system then generates a list of question syntax forms associated with the selected question word and presents this list of question syntax forms to the user. Each question syntax form has one or more terms missing from the question. The system acquires from the user the identity of a question syntax form from the list of question syntax forms and data for combining with the identified question syntax form to construct the user's complete question. The system then searches an electronic database for an answer to the question and transmits this information to the user in response to the user's question.